

LANTERN DIFFUSER FAQ

What type of water should be used with the Lantern Diffuser?

We recommend using tap, spring, or distilled water.

How much area does the Lantern Diffuser cover?

The diffused molecules cover approximately 30 square meters, or 323 square feet. Please be aware that coverage may also vary depending on the amount of oil drops used, length of diffusion, or air humidity.

What is the ultrasonic wave frequency for the Lantern Diffuser?

The ultrasonic wave frequency for the Lantern Diffuser is 1.7 million waves per second.

What are the external dimensions of the Lantern Diffuser?

The dimensions are 243 mm tall by 139 mm in diameter, or approximately 9.5 inches tall by 5.5 inches in diameter.

How much water does the Lantern Diffuser hold? How long will it run before it needs to be refilled?

The Lantern Diffuser holds 200 ml of water, or 7/8 cup. It will run for 5 hours continuously on High mode and 8 hours continuously on Low mode. It will run for 10 hours—1 minute on, 1 minute off—on Intermittent mode.

What type of material/plastic is used for the Lantern Diffuser?

The outer cover is made of cold-rolled steel metal, tempered glass, and polypropylene (PP) plastic. The inner parts are made of polypropylene (PP) plastic. All are safe for use with essential oils.

How many LED light options are there?

The Lantern offers 11 individual light settings with multiple colors, including a candle-like flicker mode. The lights can run independently from diffusion modes or be turned off while diffusing. The order of color options are:

- Bright white
- Soft white
- Candle-like flicker mode
- Multicolor mode, which will cycle through the seven colors mentioned below with a 5 second delay
- Red
- Orange
- Yellow
- Green
- Light Blue
- Blue
- Lavender

What are the troubleshooting steps for the Lantern Diffuser?

There is no mist or less mist than usual. (Potential issues: Water above fill line, oil build-up on the ultrasonic plate, ultrasonic plate has stopped working, fan vents are obstructed, fan is not working, or inner lid is not installed correctly.)

- Unplug the unit before performing the following procedures:
 - Check the water level. If the water is above the water fill line, carefully pour out the excess water from the opposite side of the reservoir ventilation hole.
 - Check for essential oil buildup on the ultrasonic plate. If oil buildup is present, read the cleaning instructions. The ultrasonic plate must be free of residual oil buildup for the diffuser to operate properly.
 - Check that the fan under the diffuser is free of any obstruction or debris that may restrict air flow. After the diffuser is on, you should hear the fan.
 - Check to see that the inner lid is aligned to the plastic reservoir correctly.
 - Refill the diffuser water reservoir to the fill line and restart. If your diffuser still does not mist then you may need to replace the ultrasonic plate. Perform a visual check to see if the ultrasonic plate is working: After you add water to the reservoir, but before you install the outer cover and the reservoir lid, turn the diffuser on and verify if the water is bubbling. If so, then the ultrasonic plate is working; if not, replace the ultrasonic plate through Young Living.

The lights do not work. (Potential issue: Power connection)

- Press the power switch "On" to verify that the lights are functioning. If the lights do not turn on, call Member Services for further instructions.

Water is leaking from the unit. (Potential issue: Inner lid is not properly seated)

- Verify that the inner lid is correctly in place on the water reservoir. Verify that you did not spill water into the skirt area when filling the reservoir. If so, dump out the excess water and wait for it to dry thoroughly before using the diffuser again.

When switched on, the lights blink several times then shut off.

- The unit is not registering any water in the diffuser. Check that water is in the reservoir and it is not above the water fill line. If there is too much water, unplug the unit, pour out excess, and restart.

Will the Lantern Diffuser automatically shut off when the water level gets too low?

The Lantern Diffuser will automatically stop diffusing and the fan will shut off when the water reservoir is empty or has approximately 1 teaspoon of water left. However, the diffuser will remain on and the light settings will remain as chosen until the power button is pressed, turning the unit off completely.

Is the Lantern Diffuser BPA free?

Yes.

Does the plastic used for the Lantern Diffuser contain phthalates?

No.

Is the Lantern Diffuser UL tested?

The Lantern Diffuser is FCC and CE certified, and the adapter is UL certified.

How do you clean the Lantern Diffuser?

Always turn off and unplug the diffuser prior to cleaning. To ensure proper performance, clean the ultrasonic plate and lid after each use. If essential oil begins to build up on the ultrasonic plate, gently wipe it off using a cotton swab dipped in rubbing alcohol. Never use a corrosive detergent to clean the ultrasonic plate or damage will occur. If essential oil begins to build up on the lid, gently wipe it off using mild soap and water only.

Periodically check under the diffuser to keep the fan intake free of debris. Debris can be removed by blowing on the fan intake opening or wiping with a clean, dry cloth. Do not use aerosol sprays, solvents, or abrasives to clean the plastic housing. When not in use, clean the diffuser and store dry. Replacement ultrasonic plates can be purchased from Young Living US .

Will this product be available for purchase internationally?

If the Young Living international offices choose to offer it, the Lantern Diffuser will be available to international markets.